

MESSAGE FROM THE CHANCELLOR

For many colleges and universities, the year 2020 was one of survival – a year fraught with unforeseen challenges as institutions faced the COVID-19 pandemic. If there were ever a time to put long-term goals on the back burner, this year would have been it.

However, thanks to the resilience and determination of the OTC community, we forged ahead. Not only did we overcome the obstacles brought on by the COVID-19 pandemic, but we also stayed true to the college's innovative spirit. The year 2020 wasn't one of survival for OTC – it was a year of growth.

When the college pivoted to an online learning model in March, our faculty and staff made the transition as seamless as possible for students. We continued to offer mostly online courses in the summer of 2020 and saw a double-digit gain in summer enrollment as a result. In the fall, we carefully reopened our campuses and centers with a sensible reentry plan, which included enhanced cleaning protocols and a continued masking requirement. Most importantly, we implemented a new case management program to help students navigate their new normal.

Throughout this uncertain period, the resilience of our students, faculty and staff took center stage. The college embraced cutting-edge technology, solidified valuable partnerships and implemented new student success initiatives. I encourage you to read more about these efforts throughout the pages of the annual report. I know you will find the work of the OTC community as inspiring as I do.

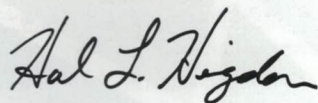
Major capital projects also came to fruition in 2020. In August, the OTC Republic Center opened its doors for the first time to more than 150 students. Our newest location makes

OTC's educational opportunities even more accessible to those living west of Springfield. I look forward to seeing the center grow and serve more students in the coming years.

In addition to unveiling the OTC Republic Center, we broke ground on the Robert W. Plaster Center for Advanced Manufacturing in Springfield. The first of its kind in the state, the PMC will serve as the region's hub for advanced manufacturing education and related training – a monumental victory for OTC and southwest Missouri.

As we look ahead into 2021, we stand even more resolute in our commitment to bring transformative educational experiences to students. But none of this would be possible without your support. Your gifts of time, money and resources help us bring life-changing educational opportunities to those who need it most. I will always remember 2020 as the year we stepped up for our students, our community and each other. Thank you for joining OTC in this crucial work – I am proud to share this community with you.

Sincerely,



Chancellor, Ozarks Technical Community College



MISSION STATEMENT

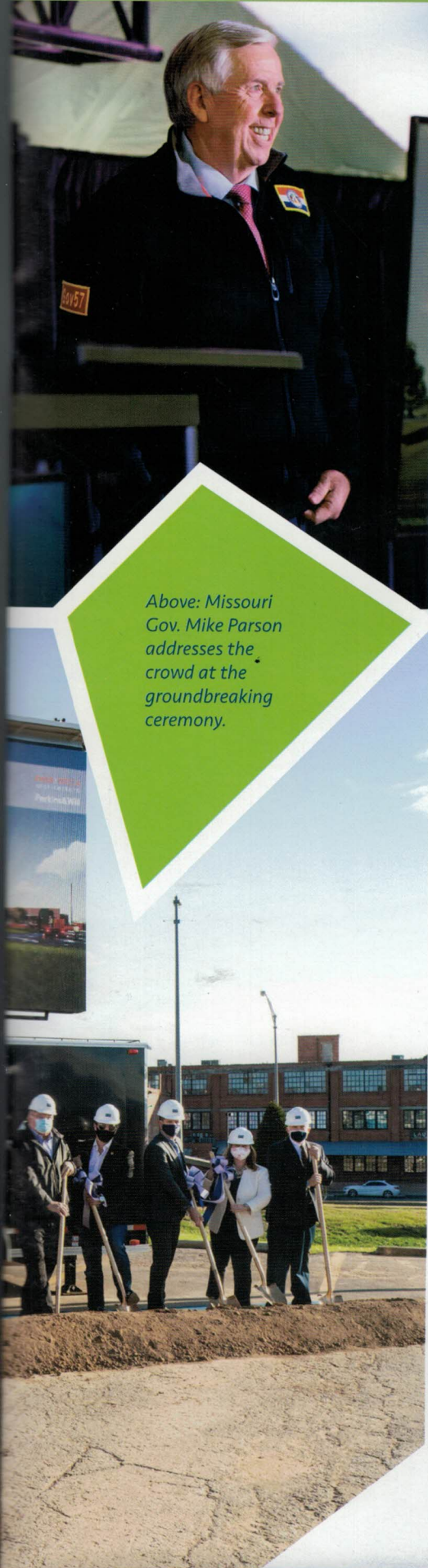
The college mission is to provide accessible, high quality, and affordable learning opportunities that transform lives and strengthen the communities we serve.

YEAR IN REVIEW

Right: OTC officials unveil the newest rendering of the Robert W. Plaster Center for Advanced Manufacturing.



Left: Dr. Dolly Plaster Clement speaks on behalf of the Robert W. Plaster Foundation. Above: OTC leaders, government officials, legislators and community partners break ground on the Robert W. Plaster Center for Advanced Manufacturing.



Above: Missouri Gov. Mike Parson addresses the crowd at the groundbreaking ceremony.

OTC breaks ground on the Plaster Manufacturing Center November 12, 2020

The largest capital investment in the history of the college will bear the name of the late businessman and philanthropist Robert W. Plaster. The announcement came at the groundbreaking for the Robert W. Plaster Center for Advanced Manufacturing.

"We are pleased to help with this exciting project, which will give many more students the opportunity to improve their lives through education and free enterprise," said Dr. Dolly Plaster Clement, Robert W. Plaster's daughter and the executive director of the Robert W. Plaster Foundation.

The \$40 million Robert W. Plaster Center for Advanced Manufacturing is the first of its kind in southwest Missouri. The PMC will feature the latest educational advancements and training opportunities in robotics, fabrication, mechatronics, automation, and drafting and design.

The center, now under construction at the corner of National Avenue and Chestnut Expressway in Springfield, will house many of OTC's technical programs, including Industrial Systems Technology, Manufacturing Technology, Precision Machining, Drafting and Design, and Computer Networking.

Besides those degree programs, the PMC will feature classes in automation, fabrication, robotics and additive manufacturing (3D printing).

The PMC will also offer continuing education for individuals and companies through the Center for Workforce Development. The PMC's footprint will include a business incubation center, and a space reserved for local industry to conduct training, research and development.

"We need to make sure the next generation of workers has the opportunity to live the American Dream, and that can happen through institutions like OTC and projects like the Plaster Manufacturing Center," said Missouri Governor Mike Parson at the

groundbreaking event.

The PMC was made possible in April of 2018 when voters in the OTC Taxing District passed a five-cent property tax increase, which raised the college's property tax to 20 cents — still the lowest of any community college in the state. Chancellor Higdon promised, if the tax initiative passed, OTC would build a center for advanced manufacturing.

"Promises made are promises kept," he said. "We are grateful to the people of southwest Missouri who voted to make this facility possible. Not only will it help the workers and businesses who currently call the Ozarks home, but we also hope it will attract a new, high-tech industry to the region."

The ability to train the next generation of workers on modern equipment prompted Emerson, a global technology and engineering firm based in St. Louis, to donate half-a-million dollars to the project in the summer of 2020. Emerson's investment will fund the Emerson Innovation Discovery Lab, which will serve as a starting and ending point for facility tours with hands-on activities for students and tour participants.

"A great workforce is the most important asset we have to serve our customers with solutions and components for energy-efficient air-conditioning systems," said Keith Calhoun, director of operations for Emerson's compressor manufacturing locations in Missouri.

"We have dozens of OTC graduates at our facilities in Lebanon and Ava. Those employees help us make millions of compressors. That's why this commitment from Emerson to OTC is mutually beneficial."

Besides the donation from Emerson, the State of Missouri awarded OTC a \$4.75 million grant through the MoExcels Workforce Initiative. MoExcels is managed through the Department of Higher Education and Workforce Development and supports local workforce initiatives in the state. That funding paid for much of the equipment and educational apparatus that will be housed in the PMC.

DONOR HONOR ROLL

We would like to extend a special thanks to those who support students and programs at OTC by contributing to the OTC Foundation. Your generosity helps provide education, job training and lifelong learning to countless students.

*Gifts and pledges received between January 1 and December 31, 2020 are included in this report. (*Deceased)*

LEGACY SOCIETY

Friends of OTC who remember the OTC Foundation through a bequest or other type of planned gift become members of the Legacy Society.

Mike & Judy Breeding
Alden & Dolores Brooks*
Eugene & Mildred* Carey
Max & Fern DeForest*
Ada DeFontaine*
Chuck & Karla Gregg
Hal & Nancy* Higdon
Joe & Pat Jenkins*
Carol Jones
David Lewis*
Charlie & Mary Beth O'Reilly
Michael Pulley
Jan Robbins
Neal Spencer
Emma Talbot*

\$1,000,000 AND ABOVE

Robert W. Plaster Foundation

\$500,000 - \$999,999

Emerson
Charlie & Mary Beth O'Reilly

\$100,000 - \$499,999

Anonymous
CoxHealth
Larry & Donna Snyder

\$10,000 - \$99,999

BDT & Company
Bervil Ivy and Betty J. Ivy Designated
Endowment Fund
The Coca-Cola Foundation
Gravelle & Harris Scholarship Fund
Hulston Family Foundation
Jared Family
Johnstone Supply
Mercy Health Springfield Communities
MHC-Kenworth
Jim & Cathy Moore
Musgrave Foundation
Charlie & Mary Beth O'Reilly Family
Foundation
Ozarks Antique Auto Club
Chip & Silvia Sheppard
SRC Holdings Corporation
Turner Family Foundation
United Way of the Ozarks

\$2,500 - \$9,999

3M
David & Raylene Appleby
Jim & Debby Baugh
Bob & Susan Beine
The Marion Bissett Hoblit Scholarship
Mike & Judy Breeding

Gary Bukovnik
Burrell Behavioral Health
Casual Carpets
Central Bank of the Ozarks
Christian County Master Gardeners
Commerce Bancshares Foundation
Community Foundation of the Ozarks
D3 Technologies
Dennis Davis
Edmonds Dental Prosthetics, Inc.
Hal Higdon
Rick & Karen Hughlett
Hutchens Industries
Isabel's House
Jackson Brothers of the South, LLC
Jenkins Family
Robert and Frances Keever Trust
Keith & Randy LaFerriere
Lelia Heuer Charitable Trust Foundation
Reynier Llanes
Med-Pay, Inc.
Michael Meek
Multi-Craft Contractors
N-Form Architecture
Nancy O'Reilly
Paragon Architecture
Parkcrest Dental Group
Pioneer Outdoor
Michael Pulley
Reliable Superstore
Roy W. Slusher Foundation
Mike Seitz
Southwest Missouri Code Officials
Bradley Teague
Ken Treat